

PCA Members Travel Insurance Scheme - FAQ's

WHAT IS COVERED

Medical Emergency Travel Expenses, Cancellation or Curtailment of Trip, Baggage & Personal Effects, Delayed Departure, Missed Connection or Departure, Personal Public Liability

WHO IS COVERED

- a) All PCA members or Ambassadors
- b) Any partner and or dependent children of the above regardless of accompanying the insured member or ambassador or not
- c) Girlfriends/ Boyfriends of PCA members not residing with the member are covered whilst accompanying them

WHEN IS COVER EFFECTIVE

365 days per year / 24 hr cover for both business & personal journeys overseas

MEDICAL EXPENSES COVER

Cover is provided for Emergency Medical Treatments only, not routine medical matters

AM I STILL COVERED WHEN I STOP PLAYING

No, Cover is only effective whilst you are a playing member registered with a first Class County or Centrally Contracted to ECB or an Appointed PCA Ambassador

ARE PRE EXISTING CONDITIONS COVERED (TRAVEL EMERGENCY COVER)

Yes, Provided that you are not Travelling against Medical Advice

ARE DENTAL EXPENSES COVERED

Emergency Dental Expenses are covered – but not routine or preventative or cosmetic treatments

ARE WINTER SPORTS COVERED

Winter sports are included (provided not off piste)

WHAT IS NOT COVERED

Claims Consequent Upon

- a) Use of drugs for recreational purposes
- b) Suicide, Attempted Suicide or Self Harm
- c) Sexually Transmitted Diseases, AIDS or HIV
- d) Whilst Flying other than as a passenger
- e) Off Piste Winter Sports
- f) Whilst Committing a Criminal Act
- g) Travel against medical advice or to receive medical treatment
- h) Cost of medication for pre existing medical conditions known to be required for duration of trip
- i) travel to Afghanistan, Iraq, Somalia, Ivory Coast or Chechnya or to other area's against FCO advice (refer to FCO website for further details)

HOW DO I MAKE A CLAIM

- a) In the unfortunate event of you having suffered a loss that results in you having to make a claim please initially contact Ali Prosser at the PCA on 07769 880888 or email aprosser@thepca.co.uk for a claim form.
- b) The claim should be then returned with any supporting documentation to our claims handlers Kerry London Ltd

Send form to janetbruce@kerrylondon.co.uk or tonymarks@kerrylondon.co.uk

Telephone no 01923 211290

All further correspondence regarding the claim should then be via Kerry London

Please note all claims should be reported within 28 days of occurrence even if full costs are not yet known. Lost or stolen baggage/personal effects must be reported to local police within 48 hrs of discovery and written loss report obtained.